

**Waiters and Waitresses (\$22,370)**

**Cooks, Restaurant (\$26,380) Bartenders (\$28,440)**

**Food Servers, Non-restaurant (\$23,430)**

### SKILLS IN COMMON:

Cleaning, Customer Service, Basic Mathematics

### RELATED JOBS:

Driver, Sales  
(\$28,360)

Combined Food  
Preparation &  
Serving Workers,  
Inc. Fast Food  
(\$22,390)

Orderlies  
(\$25,570)

Sales  
Representatives,  
Wholesale &  
Manufacturing  
(\$69,410)

### NUMBER OF JOB POSTINGS OVER THE LAST SIX MONTHS:

2,201

4,028

201

8,243

### ADDITIONAL SKILLS:

Customer Contact  
Product Sales

Food Service  
Experience  
Food Safety

Patient  
Transportation &  
Transfer  
Patient Care  
Patient Assistance

Outside Sales  
Sales Goals  
Prospective Clients  
Business  
Development

### REQUESTED EDUCATION / CERTIFICATION:

Driver's License  
Commercial  
Driver's  
License

Food Handler  
Certification Food  
Service  
Certification

Basic Life Saving  
(BLS) First Aid  
CPR AED

Driver's License  
Many  
occupations  
require a BA  
degree

### TIME TO TRANSITION:



✓ Little or No Preparation Needed    ! Some to Considerable Preparation Needed    📊 Considerable Preparation Needed

Average wage in parentheses. U.S. Bureau of Labor Statistics, 2019 Occupational Employment Statistics



# FOOD SERVICE

The COVID-19 pandemic has changed the job market in unprecedented ways. Entry-level jobs that were once plentiful continue to experience large numbers of layoffs, even a year after the start of the spread and shutdowns in Missouri. Although every industry across the state has experienced cutbacks, three occupation groups in particular have had especially large numbers of layoffs – Sales, Food Service, and Office and Administrative Support. Together, these three occupation groups made up 34 percent of Unemployment Insurance (UI) claims filed from Jan. 9 - Feb. 27, 2021. Although employers are still posting job ads for these occupations, there are not enough new jobs to make up for the number of people being laid off. Many workers in these jobs may wish to consider new avenues of employment.

*Food Service*, in particular full-service restaurants, have seen many layoffs as fewer people have been utilizing sit-down dining and parts of the state enforce reduced seating capacity and social distancing. UI claims from workers in full-service restaurants are twice as high as those working in limited-service, or fast food, restaurants. Some jobs with similar skills to heavily laid off food service occupations, like *Fast Food Workers* and *Orderlies*, are available with little to no additional training needed. Others, such as *Wholesale and Manufacturing Sales Representatives*, will require more training but offer higher pay.

Data Sources: U.S. Bureau of Labor Statistics, Occupational Employment Statistics  
Burning Glass Technologies Labor/Insight, Online job postings in Missouri, Sept. 1, 2020 - Feb. 28, 2021.

*This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The product was created by the recipient and does not necessarily reflect the official position of the U.S. Department of Labor. The U.S. Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership. This product is copyrighted by the institution that created it. Internal use by an organization and/or personal use by an individual for non-commercial purposes is permissible. All other uses require the prior authorization of the copyright owner.*



DEPARTMENT OF  
HIGHER EDUCATION &  
WORKFORCE DEVELOPMENT



<https://dhewd.mo.gov> • <https://meric.mo.gov> • (800) 473-6757 • [info@dhewd.mo.gov](mailto:info@dhewd.mo.gov)